



MHONDORO WELLNESS & DETOX



EXCLUSIVE RETREAT

7 until 12 September 2023

TERMS & CONDITIONS

Wellness/Detox Retreat – Mhondoro Safari Lodge & Villa Term & Conditions

Mhondoro Safari Lodge & Villa only accepts bookings from persons aged 18 and over. Mhondoro Safari Lodge & Villa reserves the right to exclude persons from participation in a course or weekend without stating reasons.

At the time of sending a registration form for the retreat, the participant agrees to these general terms and conditions and the payment of the course fee due for the relevant course or weekend.

TERMS OF PAYMENT

Provisional bookings held until minimum number of participants of 6 have booked and paid the required 25% deposit

Provisionals have to be confirmed by paying deposit no later than 15 May 2023

25% non-refundable deposit (See Standard T's & C's)

Balance payable 60 days prior to arrival

Reservations booked within 30 days of travel requires 100% payment to confirm

Please quote the reservation folio number and surname of the party as a reference when payment is made.

CANCELLATIONS/AMENDMENTS

All cancellations must be given in writing to the Lodge by e-mail: retreats@mhondoro.com

Cancellations/Amendments are subject to the following conditions:

Cancellations made more than 60 days of date of arrival 25% deposit is forfeited

Cancellations made within 60 to 30 days of date of arrival 50% of fee payable.

Cancellations made within 30 days of date of arrival 100% of fee payable.

Guaranteed reservations will be held for the first night only, after which the accommodation will be released and accommodation cancellation fee charged.

The participant is responsible for checking whether a cancellation has been received by Mhondoro Safari Lodge & Villa on time and in good order.

If the participant is unable to attend the retreat booked by him or her, substitution is permitted, provided that the details of the replacement participant have been passed on to Mhondoro Safari Lodge & Villa no later than 14 days before the start.

In case of late payment, Mhondoro Safari Lodge & Villa has the right to cancel the reservation. However, this does not release the participant from his payment obligation.

NB – when registering less than 30 days in advance – the full amount must be paid within 2 days – and in any case before the start date.

Mhondoro Safari Lodge & villa has the right to cancel the retreat if there are valid reasons, including illness of the teacher or force majeure, or if the minimum number of 6 participants are not reached. In case of the retreat being cancelled by Mhondoro Safari Lodge & Villa, the deposit or any other fees paid already, will be refunded.

STANDARD TERMS & CONDITIONS

The participant is not entitled to any other compensation or damages.

Participants who do not comply with the instructions of Mhondoro staff or do not follow the regulations provided by the course instructor, may be removed from the retreat. This does not entitle the participant to a refund of course fees.

Participation in the retreat is entirely at your own risk. Mhondoro is not liable for injury and/or damage of any kind as a result of the participant's stay and/or activities, nor for loss or damage to property.

With regard to products and services that has purchased from a third party or has performed by a third party, the contract and/or warranty provisions applicable to the relevant transaction will also apply to the customer.

By agreeing to these conditions, the participant declares to be in good physical and mental health. In case of doubt about the medical condition, the use of medication or if belonging to a risk group, the participant declares that he has only booked after consultation with and permission from his own general practitioner or medical specialist.

The use any mobile devices (including laptops & tablets) are not permitted in any public areas or outside areas used for retreat purposes.

NB: Please keep in mind when booking International Flights, that the Retreat will ONLY be confirmed once the minimum number of 6 participants have been confirmed.